

Quality Policy

Carbon Group is committed to ensuring its Customers receive Quality Products. It is the policy of the Group to consistently supply Products which comply with the Specifications laid down by our Customers and to seek continuous improvement of Processes, Procedures and Quality Management Systems to meet this goal. The quality objectives of Carbon Group are determined annually by senior management and are continually reviewed at the monthly quality meetings. The company recognises that the maintenance of quality standards is the responsibility of all employees and ensures that all employees are aware of the performance of the quality management system.

The company adopts the following guidelines to support their commitment to Quality;


- Reducing customer complaints
- Communicating frequently with customers to achieve full understanding of their needs
- Insisting on the same commitments to Quality from our suppliers and distributors
- Identifying the cause of any non-conformance and implementing corrective action to eliminate source of non-conformance
- Continual improvement of processes
- Continuous training of employees

The above guidelines are understood by and subscribed to by all employees of Carbon Group.

This quality policy will be reviewed annually in order to ensure continuing suitability to Carbon Group and to the IS/ISO9001/2000 standard.

Signed 
Managing Director

Date 04/01/07

Signed 
Quality Assurance Manager

Date 04/01/07